

Bunkhouse Booking Terms & Conditions

1) Arrival & Departure`

Guests may take possession of their accommodation after 4pm on the arrival date (or other time by special arrangement), and should vacate the accommodation by 11am on the departure date.

2) Prices

Prices displayed are for beds in shared bunkroom accommodation. Exclusive room or bunkhouse use and family room prices are available upon enquiry. Prices include tax, showers, drying room, kitchen and equipment.

3) Booking Payments

Payment should be made by credit or debit card upon booking. We accept: MasterCard, Visa, Solo, Switch and no booking fee is charged. The card used must be in the name of the person making the booking. Transactions are in pound sterling.

Bookings made within 4 weeks of the arrival date are required to pay in full, upon reservation. Greater than 4 weeks: A deposit of 50% of the total cost is payable on booking, the remainder of the balance to be paid no later than two weeks prior to arrival.

Confirmation will be available upon request. The booking reference number displayed on the booking statement should be recorded and retained safely as proof of booking and payment.

4) Cancellation

If you must cancel, inform us at the earliest possible opportunity! We will make every effort to re-let the accommodation, but will not be held responsible for so doing. In the event of cancellation the following charges will apply: -

- a) 4 or more weeks prior to arrival date - refund 90% of monies paid (10% administration).
- b) Within 4 weeks - refund up to 90% of monies received, if we can re let beds. If we do not succeed in re-letting the accommodation, the hirer will be liable for the total booking cost.
- c) Bookings cancelled within 72 hours of arrival, or non-arrival, will incur a cancellation fee of 100% of the total booking cost.

All cancellations must be notified in writing and received by Aberdaron Farm Holidays Bunkhouse before the charges are confirmed.

5) Insurance

All guests are strongly advised to take out adequate insurance against cancellation, damage to baggage, loss and/or damage to property etc.

6) Security Deposit

Upon arrival, the Party Leader is required to accept and sign the Terms & Conditions and submit credit card details, as a 'Security Deposit'. These credit card slips will not be returned but will be destroyed, provided the accommodation & equipment are in a clean and undamaged condition on departure. The signatory accepts liability for the behaviour of all party members, for ensuring that conditions of booking are adhered to, for loss or damage to the accommodation, its contents and equipment. Where multiple rooms are occupied, a responsible person for each room will be named. Please report any damages or breakages immediately.

7) Age Restrictions

Persons under the age of 18 must be accompanied by an adult who shall be responsible for them. Groups and families are required to have suitable numbers of adults to ensure the good conduct and safety of party members and other guests. All decisions in this regard are at the discretion of the Bunkhouse staff.

Responsible adults are required to familiarise themselves with safety and emergency issues and actively consider the risks associated with hazards, including bunk beds, kitchen equipment and road traffic. Parents or guardians of young children are advised that persons under 7 years are recommended to not occupy upper bunks.

8) Occupancy

Only those persons listed on the booking form may occupy the accommodation. We reserve the right to terminate the booking, without refund, to vary or re-allocate the accommodation if this condition is breached or where all material facts are not disclosed. Beds may not be sub-let.

9) Admission and Eviction

We reserve the right to refuse admission to anyone who, in the opinion of our staff, is not fit to take charge of the property or be in the company of other guests. In any such case the contract will be terminated without further liability.

We also reserve the right to terminate the Contract at any time or remove any person or persons (or persons being responsible for others), due to unreasonable behaviour, damage to property or causing or likely to cause injury, annoyance or offence to other guests. Any refund will be entirely at the discretion of Aberdaron Farm Holidays Bunkhouse.

Our staff also has the right to enter any room at any time as occasion may demand, to ensure that cleanliness is preserved and routine maintenance may be carried out.

10) No Smoking Premises

Smoking is prohibited in the bunkhouse. There will be a £50 charge for deep cleaning of room(s) if smoking has occurred.

11) Personal Effects

We will not be held responsible for the loss or damage to personal property of guests occupying the accommodation. All property, vehicles, their contents and personal effects are on the premises and car park entirely at your own risk.

12) Accidents

All persons have a 'duty of care' for others, so if you see something potentially dangerous, don't ignore it - but do something about it and tell a member of staff. Any accident must be reported to reception.

13) Your Pet

Pets only allowed if sole occupancy of room is taken.

14) Noise & Disturbance

Please consider others. Guests are expected to consider the consequences of their actions and to minimise any noise, especially between 11.00pm and 8.00am. No late night disturbance will be tolerated!

15) Accommodation

If for any reason the accommodation is unsatisfactory please inform us immediately so that appropriate action can be taken. We cannot accept subsequent claims for shortcomings not so notified.

16) Availability

The booking is made on the understanding that we will make the accommodation and amenities available to you on the dates stated. Should this not be possible for reasons within our due care we will endeavour to provide you with alternative dates or refund of your monies, but you will have no other claim or remedy against us.